



NDIS – UNREGISTERED PROVIDER

What is the NDIS?

There are around 4.3 million Australians who have a disability. Within the next five years the NDIS will provide an estimated 500,000 Australians who have permanent and significant disability with funding for supports and services. For many people, it will be the first time they receive the disability support they need.

NDIS & the role of providers

Melbourne Podiatrists & Orthotics is currently classified as an UNREGISTERED NDIS PROVIDER.

Unregistered NDIS providers can still provide services which are fully funded by the NDIS, like any registered provider, they just can't claim their invoices with the NDIS directly.

Only NDIS participants who self-manage their plans or have a registered plan manager can access unregistered provider services.

For self-managed plans we invoice the patient directly for payment. The patient will then have to manually claim the funds back from the NDIS, using the NDIS portal. For plan managed plans we invoice the patient's plan manager.

How can you manage your NDIS plan?

Eligible participants can choose from 3 different ways to manage the NDIS funding in their plan:

- Self-management
- Plan-management
- NDIA management

What is a self-managed plan?

- You look after your own NDIS money
- You can choose your service providers
- The service provider can be either an unregistered or registered service provider

What is plan-management?

- The NDIS pays your plan manager – who must be a registered NDIS provider
- The plan manager pays for your supports and services
- The service provider can be either an unregistered or registered service provider
- Your plan manager must pay for supports within the NDIS set price guide

What is NDIA management?

- The NDIA pays for your support providers
- You can only use registered NDIS providers
- Registered providers must follow the NDIS set price guide

What services can Melbourne Podiatrists & Orthotics provide to NDIS participants?

Below is a summary of services we can provide depending on how your NDIS plan is managed:

Self-managed NDIS plans

We can provide a full range of podiatry services including:

- General foot care
- Gait analysis
- Custom orthotics
- Nail surgery
- Shockwave therapy
- Other podiatry services or products

The patient pays for their services in full at the time of consultation. The patient will then have to manually claim the funds back from the NDIS, using the NDIS portal.

All NDIS self-managed patients **will require a NDIS self-managed service agreement** to be set up with us prior to their first appointment. For more information visit:

<https://www.melbournepodiatristsandorthotics.com.au/resources/ndis-unregistered-provider/>

Plan-managed NDIS plans

For plan-managed plans, as we are required to meet the NDIS price guide, we can only provide basic podiatry services including:

- General foot care -nail cutting, corn, callus removal
- General foot assessment, diagnosis and treatment advice

To provide patients with more advanced treatment and supports including:

- Gait analysis
- Custom orthotics
- Nail surgery
- Shockwave therapy
- Other podiatry services or products

We will require prior financial approval and payment from your plan manager. If more advanced treatment is required a podiatrist will send the plan manager a detailed letter and quote outlining the treatment. Once this is approved and paid for in full by the plan manager then treatment will proceed.

NB. In some cases our advanced treatments may not meet the NDIS price guide and your plan manager may refuse to proceed with payment and the treatment.

For plan managed plans we invoice the patient's plan manager and they pay for the patient's services. It is important to note that any fees not covered by the plan manager will be the responsibility of the patient.

All NDIS plan-managed patients **will require a NDIS plan-managed service agreement and a third-party agreement** to be set up with us prior to their first appointment. For more information visit:

<https://www.melbournepodiatristsandorthotics.com.au/resources/ndis-unregistered-provider/>

NDIA managed plans

As an unregistered NDIS provider, we unfortunately cannot provide any services to patients under this plan.

Further questions

For further information please contact the NDIS on 1800 800 110 or visit their website:

<https://www.ndis.gov.au/>